



National Bank of Rwanda
Banki Nkuru y'u Rwanda

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The Governor

Kigali, February 8, 2023

PUBLIC NOTICE

The National Bank of Rwanda (NBR), as the regulator of BPR Bank Rwanda Plc, wishes to inform the General Public that it is closely monitoring the service interruptions that were caused by the integrated and upgraded core banking system of BPR Bank Rwanda Plc, which occurred as a result of the merger of former Banque Populaire du Rwanda (BPR) and KCB (Kenya Commercial Bank) Rwanda into one institution - BPR Bank Rwanda Plc.

We wish to inform the Public that the system upgrade is being supervised in line with the NBR Framework governing business continuity management and operational resilience for regulated institutions, and that we continue working closely with the concerned Institution to ensure that the post-merger and post-go-live system issues are appropriately handled to restore swift service delivery to customers and stakeholders.

The NBR would like to reassure the Public that customers' deposits in BPR Bank Rwanda Plc are safeguarded and that the Bank continues to operate in compliance with laws and regulations applicable to licensed Banks in Rwanda.

Soraya M. HAKUZIYAREMYE
Deputy Governor and Acting Governor