



National Bank of Rwanda Banki Nkuru y'u Rwanda

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The Governor

PUBLIC NOTICE

March 21, 2020: Following the announcement by the Government of Rwanda on additional COVID-19 prevention measures, the National Bank of Rwanda would like to inform the public that;

1. There is no need to panic. Banks, MFIs and SACCOs will remain open from 8am – 3:00pm Monday to Friday to continue providing essential services to its customers;
2. Banks will increase their teams that will support customers that were not registered on digital/electronic channels to do so easily;
3. All customers are advised to use electronic means to transfer money or buy goods and services. All Banks and Telecom companies have removed all charges on electronic transactions to make it easy for people to use these means;
4. Merchants and other economic actors are advised to use electronic channels as preferred means of receiving payments;
5. To limit use of cash and mitigate its risks of spreading the virus, third party cheques will not be allowed to be cashed out on counters, they should instead be banked. Personal cheques can only be cashed out to a daily maximum of one million Rwandan francs (1,000,000 Frw).

Kigali, March 21st 2020



**RWANGOMBWA John
Governor**